Glow Ring Error Indicators

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Glow Ring Behavior	Meaning	Cause	Troubleshooting
Blinking Ice Blue	If the glow ring is blinking at a steady rate, the power supply is being interrupted continuously causing the Lightpad to turn on and off.	This will usually only be seen if the Lightpad is wired incorrectly. When you first power up the Lightpad the glow ring should be solid blue then begin changing colors until the boot sequence is complete.	Check the wiring and be sure all wires are making good contact and the wire nuts are tightly secured.
Pulsing Red	Blown Fuse	Wiring Error Wire came loose from wire nut and made contact with another exposed wire Incandescent or Halogen bulb expired causing a power spike Lightpad wired to a fixture using ELV transformer	A blown fuse cannot be fixed by the user. Contact us at support@plumlife.com so we can arrange a fix.
Endlessly cycling through colors	If the Lightpad appears to be stuck a boot up cycle, it could be a firmware error or a hardware component is not responding	Unexpected power outage Accidental damage Defective hardware component	Reboot the Lightpad by resetting the air-gap switch Factory Reset RMA - support@plumlife.com
Green Flash	Single Green flash indicates the Lightpad has connected to wifi. If the Lightpad disconnects from wifi it will attempt to reconnect automatically. The green flash indicates successful reconnect.	Poor wifi signal strength Local network is over congested with traffic Router renews DHCP lease	Usually the green flash means it has reconnected automatically and no action is needed. If the unit is unresponsive, the best thing to do is reboot the unit by resetting the air-gap switch
Orange Flash	If the lighting load is over 400watts, the glow ring will flash orange and the light will turn off when in switch mode. The lights will be dimmed to a level below 400watts when in dimmer mode.	Load exceeds 400watts	Use dimmable LED bulbs. Reduce the amount of bulbs used.